



# GOOD SAMARITAN MEDICAL CENTER

PALM BEACH HEALTH NETWORK

Thank you for the privilege of allowing us to care for you. The following information is to help you prepare for your upcoming visit and share protocols in place to ensure safe care.

## PREPARING FOR YOUR SURGERY OR PROCEDURE

**Pre-procedural call:** You will be called to schedule a pre-admission appointment (“PAT”). This appointment will typically be 2-4 days prior to the date of your surgery or procedure. When you receive your call, you will be screened by phone and a pre-surgical assessment will be completed by an RN. You will be given an appointment for COVID-19 testing and any other pre-operative testing as requested by your physician. COVID-19 testing will be performed in our Victor Farris Surgical Suites located on the 2<sup>nd</sup> Floor of the Victor Farris Building at 1411 N. Flagler Dr.

### **PAT, 2-4 days prior to date of surgery or procedure:**

- Arrive for your scheduled appointment at the Victor Farris Surgical Suites located on the second floor of the Victor Farris Building 1411 N. Flagler Dr.
- You will be provided a mask.
- Please bring your insurance information, government-issued photo ID and a list of current medications with dosages.
- You will then be escorted to secure Registration area after temperature check and screening questions.
- In the Registration area, you will complete necessary forms. Afterwards you will be escorted for testing that has been ordered, such as EKG, chest x-rays, labs, and COVID-19.
- You will be given instructions regarding your surgery or procedure and provided information on CDC guidelines for social distancing and quarantine prior to your procedure.
- We will communicate testing results to both you and your physician and then provide further instructions based on direction from your physician.
- Visitors should not accompany you unless your condition warrants. Any visitor will follow same screening protocol and be required to wear mask or face covering.
- Visitor may wait in their car or with a mask in a socially distanced waiting room.

## DAY OF SURGERY OR PROCEDURE

### **Arrival:**

- Please plan ahead to arrive at the hospital at the time specified by the PAT or Pre-op staff for your scheduled procedure.
- Arrive at to the Victor Farris Building 1411 N. Flagler Dr. Valet is provided and proceed to the 2<sup>nd</sup> Floor Surgical Suites.
- You will be screened upon entrance. Screening will include questions based on CDC guidelines and temperature check.
- Please bring any records or forms your physician has given you concerning your care.
- If you forget and eat or drink something, tell your nurse immediately upon arrival.

**Preparation:** A nurse will escort you to the preoperative area and take your vitals. If you have a fever, recent history of exposure or are having a high-risk procedure, your physician may request a rapid COVID-19 test. Our hospital will be able to provide one prior to the procedure.

**Visitor Limitation:** Given the circumstances, we are limiting visitors to one individual per patient.

- Any accompanying visitors will follow same screening protocol and be required to wear mask or face covering.
- Your family or friend may drop you off or one support person will be allowed to stay in our waiting area (social distancing in place) during your procedure. If your family or friend leaves, our staff will request their contact information when you arrive, keep them informed of your progress and notify them when to pick you up.

## **AFTER THE PROCEDURE**

**Recovery & Pick-up:** When ready after your operation or procedure, staff will help you prepare to return home. You will receive prescriptions for any necessary medication and written instructions to follow at home. We will take you to the entrance to be picked up by your family member or friend.

**Payment Plans:** We understand this has been a challenging time and to support our patients our hospital has a flexible patient payment plan program. You can request more information prior to the procedure or set this up after the procedure.

## **PREPARING FOR YOUR OUTPATIENT VISIT, INCLUDING IMAGING, PHYSICAL THERAPY AND SCREENINGS**

- You will be contacted in advance by phone. You will be asked screening questions and given instructions about your visit, including where to park and where to enter.
- On the day of your visit, please wear a face covering or mask.
- You will be screened upon entrance. Screening will include questions based on CDC guidelines and temperature check.
- All outpatient areas have been modified with additional safety measures, including social distancing, hand washing and all areas are routinely cleaned.
- Accompanying visitors are not permitted with patient unless patient condition warrants. Any visitor will follow same screening protocol and be required to wear mask or face covering.

### **SAFE PRACTICES PRIOR TO ANY VISIT**

- Self-monitor your temperature daily.
- Practice social distancing and wear a face covering in public spaces.
- Wash your hands often with soap and water.
- Call your physician immediately if you have a fever, cough and difficulty breathing.

### **OTHER IMPORTANT INFORMATION TO KNOW**

- Our hospital is safe.
- All staff are screened daily and have appropriate PPE.
- COVID-19 patients are cared for in dedicated units – a separate and safe environment.